



**Kiwi's Place Vacation Rental**  
**4036 San Clemente Avenue**  
**Peachland, BC V0H 1X6**  
**250-767-3180**  
**Sfmendoza48@gmail.com**



Thank you for booking with Kiwi's Place. Please read this 2 page agreement in its entirety. We will have you sign this document upon your arrival. This Vacation Agreement applies to the vacation suite in the property located at: 4036 San Clemente Ave, Peachland, BC; Kiwi's Place Vacation Rental. It is made by and between **Sandra Mendoza** (Owner) and **Guest** as of the date you receive this Agreement. Please keep a record of this agreement for yourself.

**RESERVATION INFORMATION:**

Date of Arrival: \_\_\_\_\_ **after 3 pm**                      Date of Departure: \_\_\_\_\_ **before 11 am**

Rental rate: \$ \_\_\_\_\_                      **Name of Guests:** \_\_\_\_\_ **&** \_\_\_\_\_

Deposit payment of \$ \_\_\_\_\_ is due upon receipt of this agreement.

Final payment of \$ \_\_\_\_\_ is due on or before \_\_\_\_\_ **at check-in.**

Reservation held via: Credit card

**CHECK-IN/CHECK -OUT PROCEDURE**

1. **Check-in time is 3:00pm** on the day Guest's scheduled reservation begins. Please contact us at 250-767-3180 or sfmendoza48@gmail.com prior to your arrival with your estimated arrival time. Early check-in may be available.

2. **Check-out time is 11:00am** on the day Guest's scheduled reservation ends. Any delay in check-out, without prior consent of Owner shall result in Guests being charged an additional day. If you require a late check-out, please discuss with us and we may be able to accommodate you.

**CANCELLATION POLICY**

If you need to cancel > 60 days prior to your arrival, your deposit will be returned less a \$50.00 administration fee. After this time, we are not able to refund your deposit unless we are able to replace your booking, again less a \$50.00 administration fee.

**USE AND ENJOYMENT OF SUITE AND PROPERTY**

**Parking:** We have dedicated parking for our guests. The stall on the right of the property is for your exclusive use. If you require additional parking (e.g. for your boat etc.) please let us know.

**Quiet Enjoyment.** Guests shall be entitled to the quiet enjoyment of the rental unit. We do ask that **only registered guests** are on premises between 10 pm and 8 am each day. If you require an exception to this rule, please contact us. Guests will comply with all community by-laws regarding the use of the premises at all times and shall cause all members of the rental party and anyone else you permit on the property to abide by these rules. Failure to adhere to these rules, any disturbance resulting in police action, or neighborhood complaints will be considered sufficient cause for immediate termination of your stay and all monies forfeited.

**Suite:** Please keep the property and all furnishings in good order. The property is equipped with bed linens, pillows, towels, a kitchenette, TV, and furnishings. Paper products, laundry and dish soap are supplied based on the duration

of your stay, but will not be replaced if consumed. A starter supply of coffee, tea, salt & pepper etc. are on hand. We may not have all the items you may be accustomed to having in your home, so if there is a special item you are accustomed to using please do not hesitate to ask and if available, we will provide for you. You should bring personal items such as bath soap, shampoo and toiletries.

**Wireless Internet :** Wi-Fi is available on our secured network.

**Clothes washer/dryer:** Available upon request.

**BBQ:** Available by arrangement.

**Smoking.** Smoking is not allowed inside the suite. We do allow smoking outside and a smoking can is available for your use. Please be careful as our hot dry summers can pose a high fire risk.

**Housekeeping.** There is no daily housekeeping service. While linens and bath towels are included in the unit, daily maid service is not included in the rental rate. If you would like maid service during your stay, please contact the owners. Suite will be vacuumed, sanitized and stocked with clean linens and towels prior to your stay.

**Access.** Guest shall allow Owner access to the property for purposes of repair and inspection. Owner shall exercise this right of access in a reasonable manner.

**Cleaning/Damage.** Unit will be inspected, sanitized, vacuumed and cleaned after your departure. If the suite is not left in a reasonable condition (dishes cleaned and stored away, all furnishings, returned to original locations, carpet unreasonably soiled) you will be charged an additional cleaning/damage fee.

**Hold Harmless.** Owner attempts to properly maintain the vacation rental. The guest agrees to immediately notify the owner of any maintenance problem so that the situation can be remedied as soon as possible. Owner is not responsible for any inconveniences that may occur for which he has no control. This includes, but is not limited to: power outages, adverse weather conditions, mandatory evacuation, construction, mechanical failure such as television, cable/internet etc. No refunds will be given for occurrences beyond the owner's control. Owner shall not be held liable for any injuries that may occur to renters or their guests as a result of the acts of said renters and guests. Owner is not responsible for any theft or damage to renter's belongings during their stay at the vacation rental.

#### **DIRECTIONS TO KIWI'S PLACE:**

1. From the north (Kelowna or Okanagan connector): Upon arriving in Peachland turn left onto 13<sup>th</sup> Street (the first turn after our mall) and immediately left onto San Clemente Ave. Kiwi's Place is on the left side at the end of San Clemente where the road curves round into Butler Place
2. From the south (Penticton): Upon arriving in Peachland turn right onto 13<sup>th</sup> Street (the second traffic light) and immediately left onto San Clemente Ave.

**Upon signing,** guests agree that they have read and understood this 2 page agreement. The guest accepts all terms, conditions, and restrictions without exception.

**Date:** \_\_\_\_\_

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**Owner signature**

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**Guest signature**